

**STAY FIT WITH LACTEL & al-Ikhsan SPORTS CONTEST
TERMS & CONDITIONS**

A: Schedule to Conditions of Entry

Organiser	Lactalis Trading Malaysia Sdn Bhd (1295542-V) 25, Jalan Tandang, 46050 Petaling Jaya, Selangor Darul Ehsan																					
Contest	STAY FIT WITH LACTEL & al-ikhsan SPORTS CONTEST ("Contest")																					
Contest Period	The Contest starts at 00:00:00 on 1 October 2021 and closes at 23:59:59 on 15 November 2021. (" Contest Period "). All entries received after the Contest Period will not be entertained.																					
Eligibility	<p>The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged eighteen (18) years and above with valid identification (MyKad or MyPR) as at the start of the Contest Period (each a "Participant" and collectively, the "Participants"). The Organiser reserves the right to request for identification document as proof and for purposes of verifying the identity of a Participant.</p> <p>The following groups of persons shall not be eligible to participate in the Contest:</p> <p>(a) Employees of the Organiser, its related companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and</p> <p>(b) Employees of the Organiser's agents, contractors associated with the Contest and their immediate family members (spouse, children, parents, siblings, and their spouses).</p>																					
Participating Products	<p>This Contest is only valid for the following LACTEL Greek Style Yogurt ("Participating Products"):</p> <table border="1" data-bbox="406 1422 1396 2007"> <thead> <tr> <th data-bbox="416 1489 735 1529">No.</th> <th data-bbox="735 1489 1050 1529">Participating Products</th> <th data-bbox="1050 1489 1369 1529">Packing</th> </tr> </thead> <tbody> <tr> <td data-bbox="416 1529 735 1603">1</td> <td data-bbox="735 1529 1050 1603">LACTEL Greek Style Yogurt Strawberry</td> <td data-bbox="1050 1529 1369 1603">100g</td> </tr> <tr> <td data-bbox="416 1603 735 1677">2</td> <td data-bbox="735 1603 1050 1677">LACTEL Greek Style Yogurt Peach</td> <td data-bbox="1050 1603 1369 1677">100g</td> </tr> <tr> <td data-bbox="416 1677 735 1751">3</td> <td data-bbox="735 1677 1050 1751">LACTEL Greek Style Yogurt Natural</td> <td data-bbox="1050 1677 1369 1751">100g</td> </tr> <tr> <td data-bbox="416 1751 735 1825">4</td> <td data-bbox="735 1751 1050 1825">LACTEL Greek Style Yogurt Honey Yuzu</td> <td data-bbox="1050 1751 1369 1825">100g</td> </tr> <tr> <td data-bbox="416 1825 735 1935">5</td> <td data-bbox="735 1825 1050 1935">LACTEL Greek Style Yogurt Mulberry & Blackberry</td> <td data-bbox="1050 1825 1369 1935">100g</td> </tr> <tr> <td data-bbox="416 1935 735 2007">6</td> <td data-bbox="735 1935 1050 2007">LACTEL Greek Style Yogurt Strawberry</td> <td data-bbox="1050 1935 1369 2007">470g</td> </tr> </tbody> </table>	No.	Participating Products	Packing	1	LACTEL Greek Style Yogurt Strawberry	100g	2	LACTEL Greek Style Yogurt Peach	100g	3	LACTEL Greek Style Yogurt Natural	100g	4	LACTEL Greek Style Yogurt Honey Yuzu	100g	5	LACTEL Greek Style Yogurt Mulberry & Blackberry	100g	6	LACTEL Greek Style Yogurt Strawberry	470g
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Submission Method	<p>To participate in the Contest, the Participants must undertake the following three (3) simple steps :</p> <p>Step 1 - BUY</p> <p>Participants must spend a minimum of Ringgit Malaysia Ten (RM10.00) for the purchase of any of the Participating Products of any pack size in a <u>single printed receipt</u> or <u>online receipt</u> during the Contest Period:</p> <p>Step 2 – ANSWER THE QUESTION Answer the following question:</p> <p>“Lactel Greek Yogurt new flavours are Honey Yuzu and Mulberry & Blackberry” True or False?</p> <p>*Only correct answers will be accepted as valid entries.</p> <p>Step 3 – WHATSAPP YOUR SUBMISSION</p> <p>Snap a picture of the receipt and ensure that the details of the Participating Products, receipt number, price, outlet name and the date of purchase is clearly visible and not blurry (“Proof of Purchase”).</p> <p>Submit your answer in Step 2 together with a picture of the Proof of Purchase within the Contest Period to (011) 6307 1288 via WhatsApp in the following format (“Submission”):</p> <p>TRUE or FALSE <space> full name <space>MyKad or MyPR number</p>												
Submission Deadline	All Submissions must be received by the Organiser on or before 23:59:59 on 15 November 2021. Any Submission received after the Contest Period shall not be accepted.												
Winners Selection Criteria & Process	<p>Terms of Submissions</p> <ul style="list-style-type: none"> • All photos of the Proof of Purchase submitted shall be clear; • The date of receipt and Submission must be within the Contest Period; • Each Proof of Purchase is eligible for one (1) Submission only; 												

- The use of the same Proof of Purchase for subsequent Submission will not be accepted;
- Each Participant must answer the given question correctly;
- The amount spent on the Participating Products must be at least RM10 in a single receipt;
- Any form of alteration or tampering of the receipt (whether on the store name, item(s) purchased, prices and transaction date or otherwise) will not be accepted;
- Handwritten receipt, purchase order and delivery note will not be accepted; and
- E-Commerce receipt (online receipt) is accepted. These online receipts must contain the receipt number and name and/ or logo of the online store.

Set out below is the weekly prizes tabulation schedule (each referred to as “**Contest Week**”):

- Week 1: 01 October 2021 – 07 October 2021
- Week 2: 08 October 2021 – 14 October 2021
- Week 3: 15 October 2021 – 21 October 2021
- Week 4: 22 October 2021 – 28 October 2021
- Week 5: 29 October 2021 – 04 November 2021
- Week 6: 05 November 2021 – 15 November 2021

Acceptance of Entries

Each Submission which complies with the terms of Submission above (including such Submission with the correct answer accompanied by a valid Proof of Purchase) received by the Organiser during the Contest Period will be serialized whereby one (1) serial number will be allocated for every RM10 spent on the Participating Products, irrespective of quantity of Product. Each serial number shall be deemed as one (1) entry (“**Entry**”). For example, if a Proof of Purchase contains purchases of three (3) Participating Products worth a total of RM22, a total of two (2) Entries shall be deemed to have been received under that Submission.

Selection of Winners for Weekly Prizes

As part of the weekly winner’s selection process, the Organiser will tabulate the total number of Entries. Assuming the total Entries for a particular Contest Week is 892, the Organiser will compute and shortlist the winner based on the following:

(a) Selection of Thirty (30) weekly Consolation Prize RM100 al-ikhsan Sports Voucher winners:

Total number of Entries for the Contest Week are to be divided with 30 prizes
 $= 892 \div 30$
 $= 29.7$

The number 29.7 will be rounded down to the nearest lower whole number (i.e., 29).

Winners will be selected based on successive serial numbers with a constant equal to 29. A total of thirty (30) Entries bearing the following serial numbers will win the RM100 al-ikhsan Sports Voucher: 29*, 58*, 87*, 116, 145 and so on. (*computation example: 29, $29+29=$ 58, $58+29=$ 87).

(b) Selection of ten (10) weekly 1st Prize RM300 al-ikhsan Sports Voucher winners:

Total number of Entries for the Contest Week are to be divided with 10 prizes
= $892 \div 10$
= 89.2

The number 89.2 will be rounded down to the nearest lower whole number (i.e., 89).

Winners will be selected based on successive serial numbers with a constant equal to 89. In this case, a total of ten (10) Entries bearing the following serial numbers will win the RM300 **al-ikhsan Sports Voucher**: 89*, 178*, 267*, 356 and so on (*computation example: 89, $89+89=$ 178, $178+89=$ 267).

Throughout the Contest Period, each winner shall only be entitled to win:

- (i) one (1) Weekly prize of either the RM100 al-ikhsan Sports Voucher or the RM300 al-ikhsan Sports Voucher (in the event any of the tabulation results in a winner to win both the Weekly Consolation Prize RM100 Sports Voucher and the Weekly RM300 Sports Voucher, then such Participant will automatically be deemed to only win the Weekly RM300 Sport Voucher; and
- (ii) one (1) Grand Prize RM1,000 al-ikhsan Sports Voucher

(c) Selection of Three (3) Grand Prize RM1,000 al-ikhsan Sports Voucher winner:

Assuming the total Entries throughout the Contest Period is 5,130, the total number of Entries for the Contest Week are to be divided by 3 as follows:
= $5,130 \div 3$
= 1,710

The Grand Prize Winners will be selected based on successive serial numbers with a constant equal to 1,710. In this case, a total of three (3) Entries bearing the

	<p>following serial numbers will win the RM1,000 al-ikhsan Sports Voucher based on serial number 1,710*, 3,420*, 5,130*.</p> <p>If the tabulation carried out by the Organiser gives rise to a constant number containing a decimal value, the constant number will be round down to the nearest whole number.</p> <p><u>Winners Notification & Announcement</u></p> <p>Winners shall be notified via WhatsApp (“Notification”) to the respective contact numbers from which the Organiser received from the respective Submission and/or announced at the following website: https://www.lactel.com.my/events (“Announcement”).</p> <p><u>Eliminated Winners</u></p> <p>The Organiser shall not be held liable in the event the winner cannot be contacted for whatever reasons (“Eliminated Winner”). In such event, the Submission with the serial number immediately subsequent to the serial number of the Eliminated Winner shall be automatically become the winner. As an example, in the case of Weekly Prize, the Submission with the serial number 2,053 will become the winner if the Submission with the serial number 2,052 cannot be contacted or fails to answer the question correctly.</p>
<p>Prizes</p>	<ol style="list-style-type: none"> 1. One Hundred & Eighty (180) Weekly Consolation Prize: RM100 al-ikhsan Sports Voucher; 2. Sixty (60) Weekly Prize: RM300 al-ikhsan Sports Voucher; and 3. Three (3) Grand Prize: RM1,000 al-ikhsan Sports Voucher <p><u>Usage and Validity of the Prizes</u></p> <ul style="list-style-type: none"> • al-ikhsan Sports Voucher (prize) winners can only be used to purchase items from al-ikhsan stores. • al-ikhsan Sports Voucher from date of issuance of Sports Voucher and will not be renewed after expiry. • al-ikhsan Sports Voucher are not transferrable or exchangeable for cash.
<p>Prize Claim/Delivery Date</p>	<p>All prizes will be processed for delivery after six (6) to eight (8) weeks from the end of the Contest Period. In the event that any winner does not receive the delivery of the prize for any reason whatsoever within reasonable time from Notification or Announcement, the prizes must be claimed by such winner, in writing to the Organiser within three (3) months from the date of such announcement or notification whichever is earlier, failing which, the Organiser shall have the right to deal with the unclaimed prize in any manner the Organiser thinks fit.</p>

*This Schedule to Conditions of Entry must be read together with the Conditions of Entry, our privacy notice as provided herein and the Privacy Policy available at <https://lactel.com.my/privacy-policy/> (collectively “**Terms and Conditions**”) and shall be binding on all participants who participate in this Contest (hereinafter referred to as “**Participants**”, “**Participant**”, “**You**”, “**you**”, “**your**”). By participating in the Contest, you are deemed to have read and agreed to the Terms and Conditions and the processing of your Personal Data in both our privacy notice and the Privacy Policy on the website.*

B: Conditions of Entry

1. Introduction

- 1.1 These conditions of entry must be read together with the Schedule to Conditions of Entry, collectively “**Terms and Conditions**”, and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Contest (hereinafter referred to as “**Participants**”, “**Participant**”, “**You**”, “**you**”, “**your**”). In the event there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry shall prevail to the extent of such consistency. Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. In the event of any ambiguity, gap or inconsistency in the Terms and Conditions of the Contest, the Organiser shall have the right to confirm, clarify, affirm and/or decide the most accurate interpretation of such ambiguity, gap or inconsistency herein.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the new Terms and Conditions.
- 1.3 The Organiser’s decision on all matters relating to the Contest including the interpretation of the Terms and Conditions herein and the judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Contest Entries

- 2.1 By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Contest, including but without limitation to telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Contest shall be borne by the Participant.
- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or

alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, e-mail failure or technical problems with Participants' account or traffic congestion on the internet.

3. Eligibility

3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Contest and submitting any personal information.

3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Contest including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Contest:

- (a) Employees of the Organiser and its related companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agents and contractors associated with the Contest and their immediate family members (spouse, children, parents, siblings, and their spouses).

5. Disqualification

5.1 The following entries will be disqualified:

- (a) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.2 In addition, the Organiser reserves the right to disqualify any Participant that:

- (a) undermines, has or attempted to undermine the operation of the Contest by fraud, dishonesty or deception; and/or
- (b) is not eligible or unable to provide proof of eligibility to participate in the Contest for verification by Organiser when requested.

5.3 In the event of a disqualification after a prize has been awarded, the Organiser reserves the right to demand for the return of the prize or payment of its value from the disqualified Participant.

6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the prizes in accordance with the prize claim/delivery date in any respect whatsoever. The Organiser reserves the right to determine how uncollected prizes will be dealt with.
- 6.2 Prizes are strictly non-transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a prize shall be the responsibility of the winner.
- 6.4 All prizes must be taken according to and may be subject to the Terms and Conditions of the Organiser, its agent, sponsor or third party providing the prizes.
- 6.5 Prize(s) are given out on an “as it is” basis. The prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the prize to the fullest extent permitted by law.
- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of 18 years of age and is declared a prize winner, the Participant must be accompanied by their parent/legal guardian throughout the prize fulfilment.

7. Publicity

The Organiser may use a Participant’s Entry including but without limitation to photos, drawings, text, and any other content or information submitted for purposes of the Contest (collectively the “**Materials**”), for the purposes of advertising, publicising and promoting the goods and/or services of the Organiser, for an unlimited time to the Participant, which may be used and published in any media platforms not limited to Malaysia or any other country. The Participant shall do all things necessary to enable the Organiser to use any such content or information for the purposes abovementioned.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Contest and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies (“**the Group**”) as defined in the Companies Act 2016, along with its directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation

in the Contest , acceptance of any prize, and/or the use of the Participant's entry and/or likeness in connection with the Contest or violation of the Terms and Conditions.

10. Limitation of Liability

- 10.1 The Participant's participation in the Contest shall be at the Participant's own risk.
- 10.2 The Organiser, the Group, its directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Contest and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and/or reproduced in any materials (including marketing and Contest materials) in connection with this Contest, which includes all the prizes given to the winners of the Contest, are the properties of their respective owners. This Contest and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, such owners are not part of the Group.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any Terms and Conditions hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Contest.
- 11.5 Where the Terms and Conditions of the Contest is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Contest shall be construed, governed and interpreted in accordance with the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in any of our Contest s, you consent for the Organiser and the Group and service providers, agents and contractors who provide administrative and business support to us and act on our behalf ("**Authorised Third Parties**") (collectively "**Organiser**", "**us**", "**we**" or "**our**") to process your personal information provided by you in the WhatsApp Application or other means of communication for purposes of the Contest. This includes disclosing your name to the general public when you become a winner in a contest or participate in our events by publishing your name, photographs and other personal information without compensation for advertising and publicity purposes.

- 12.2 The Organiser may also use your personal information for purposes of contacting and sending to you marketing and Contest al information or materials about our products, services, samples, any Contest s, events or contests organised by the Organiser. Please indicate your agreement (or otherwise) and your contact option in your Submission if you agree to the use of your personal information for the purpose under this Clause 12.2.
- 12.3 In the event that you agree to share and disclose personal information of a person whom you intend to refer to the Organiser, you acknowledge that you have obtained the consent of that person to share and disclose his/her personal information to us and to being contacted by us.
- 12.4 In respect of minors or individuals who are not legally competent to give consent, you confirm that they have appointed you to act for them and, to consent on their behalf to the processing of their personal information in accordance with this privacy notice.
- 12.5 At times, the Organiser may retain Authorised Third Parties to process your personal information. All such Authorised Third Parties are contractually bound to take reasonable measures to keep information secure and not to use your personal information in any way other than those which is specified here and in the prevailing applicable privacy policy.
- 12.6 The Organiser is a global company and your personal information may be transferred across borders. The Organiser will ensure that the country your data is transferred to has a similar or equivalent personal information protection laws in place, as set out in the prevailing applicable privacy policy.
- 12.7 To the extent that the applicable law allows, you have the right to request for access to, request for a copy of, request to update or correct, your personal information held by us.

All your written requests and/or queries should be addressed to:

- a) Social media:

Facebook: <https://www.facebook.com/LactelMalaysia/>
Instagram: <https://www.instagram.com/lactelmy/> or

- b) Email:

Web: <https://lactel.com.my/contact-us/> or

- c) Toll-Free call at 1-800-88-6288.

- 12.8 Please note that the Organiser requires your personal information in order to process your participation in any Contest organised by us without which we will not be able to process your application.
- 12.9 We reserve the right to update and amend this privacy notice or our privacy policy at <https://www.lactel.com.my/privacy-policy/> from time to time.
- 12.10 We may require you to provide your sensitive personal information (such as data relating to your physical or mental health) if you apply to participate in any Contest organised by us. We

will only use your sensitive personal information for the purposes of the specific Contest organised by us and to advise you on suitable products to suit your current health status and lifestyle. You have the choice, at any time, not to provide your sensitive personal information or to revoke your consent to us processing your sensitive personal information. However, failure to provide such sensitive personal information or revocation of your consent to process such information may result in us being unable to process your participation in such relevant Contest organised by us.