

**LACTEL THE GUTS TO GO FIRST CONTEST
TERMS & CONDITIONS**

A: Schedule to Conditions of Entry

Organiser	Lactalis Trading Malaysia Sdn Bhd (1295542-V) 25, Jalan Tandang, 46050 Petaling Jaya, Selangor Darul Ehsan																		
Contest	LACTEL THE GUTS TO GO FIRST CONTEST("Contest")																		
Contest Period	<p>A total of Eight (8) weekly Contests will be organised by the Organiser within the period commencing from 18 August 2022 at 00:00:00 to 16 October 2022 at 23:59:59 (each of the timeframes specified in the table below shall be referred to individually as "Contest Week" and collectively "Contest Period"). All entries must be received by the Organiser on or before the Contest Period, and failing which shall result in the entries not being accepted, entertained or considered as part of the Contest, and will be automatically disqualified.</p> <table border="1"> <thead> <tr> <th>Week</th><th>Weekly Contest Period(s)</th></tr> </thead> <tbody> <tr> <td>1</td><td>18 August 2022, 00:00:00 – 24 August 2022, 23:59:59</td></tr> <tr> <td>2</td><td>25 August 2022, 00:00:00 – 31 August 2022, 23:59:59</td></tr> <tr> <td>3</td><td>01 September 2022, 00:00:00 – 07 September 2022, 23:59:59</td></tr> <tr> <td>4</td><td>08 September 2022, 00:00:00 – 14 September 2022, 23:59:59</td></tr> <tr> <td>5</td><td>15 September 2022, 00:00:00 – 21 September 2022, 23:59:59</td></tr> <tr> <td>6</td><td>22 September 2022, 00:00:00 – 28 September 2022, 23:59:59</td></tr> <tr> <td>7</td><td>29 September 2022, 00:00:00 – 05 October 2022, 23:59:59</td></tr> <tr> <td>8</td><td>06 October 2022, 00:00:00 – 16 October 2022, 23:59:59</td></tr> </tbody> </table>	Week	Weekly Contest Period(s)	1	18 August 2022, 00:00:00 – 24 August 2022, 23:59:59	2	25 August 2022, 00:00:00 – 31 August 2022, 23:59:59	3	01 September 2022, 00:00:00 – 07 September 2022, 23:59:59	4	08 September 2022, 00:00:00 – 14 September 2022, 23:59:59	5	15 September 2022, 00:00:00 – 21 September 2022, 23:59:59	6	22 September 2022, 00:00:00 – 28 September 2022, 23:59:59	7	29 September 2022, 00:00:00 – 05 October 2022, 23:59:59	8	06 October 2022, 00:00:00 – 16 October 2022, 23:59:59
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Eligibility	<p>The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged eighteen (18) years and above with a valid identification (MyKad or MyPR) as at the start of the Contest Period (each a "Participant" and collectively, the "Participants"). The Organiser reserves the right to request for identification document as proof and for purposes of verifying the identity of a Participant.</p> <p>The following groups of persons shall not be eligible to participate in the Contest:</p> <ul style="list-style-type: none"> (a) Employees of the Organiser, its related companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and (b) Employees of the Organiser's agents, contractors associated with the Contest and their immediate family members (spouse, children, parents, siblings, and their spouses). 																		
Participating Product	This Contest is only valid with the purchase of Lactel Products (" Participating Product "):																		

No.	Participating Product	Size
1	LACTEL Bliss Yogurt Drink Strawberry	200g
2	LACTEL Bliss Yogurt Drink Mixed Berries	200g
3	LACTEL Bliss Yogurt Drink Tropical & Mixed Fruits	200g
4	LACTEL Bliss Yogurt Drink Mango	200g
5	LACTEL Bliss Yogurt Drink Strawberry	700g
6	LACTEL Bliss Yogurt Drink Mixed Berries	700g
7	LACTEL Bliss Yogurt Drink Tropical & Mixed Fruits	700g
8	LACTEL Bliss Yogurt Drink Mango	700g
9	LACTEL Bliss Yogurt Drink Peach Mango	700g
10	LACTEL Bliss Yogurt Drink Kiwi	700g
11	LACTEL Bliss Yogurt Drink Apple Kiwi	700g
12	LACTEL Bliss Yogurt Drink Blackcurrant	700g
13	LACTEL Bliss Plus Yogurt Drink Apple, Cranberry & Pomegranate	700g
14	LACTEL Bliss Plus Yogurt Drink Apple, Passion Fruit & Lemon	700g
15	LACTEL Fat Free Yogurt Strawberry	130g
16	LACTEL Fat Free Yogurt Mixed Berry	130g
17	LACTEL Fat Free Yogurt Mango	130g
18	LACTEL Fat Free Yogurt Blueberry	130g
19	LACTEL Fat Free Yogurt Natural	130g
20	LACTEL Fat Free Yogurt Peach	130g
21	LACTEL Fat Free Yogurt Strawberry	470g
22	LACTEL Fat Free Yogurt Mixed Berry	470g
23	LACTEL Fat Free Yogurt Mango	470g
24	LACTEL Greek Style Yogurt Strawberry	100g
25	LACTEL Greek Style Yogurt Peach	100g
26	LACTEL Greek Style Yogurt Natural	100g
27	LACTEL Greek Style Yogurt Honey Yuzu	100g
28	LACTEL Greek Style Yogurt Mulberry & Blackberry	100g
29	LACTEL Greek Style Yogurt Strawberry	470g
30	LACTEL Greek Style Yogurt Peach	470g
31	LACTEL Greek Style Yogurt Natural	470g
32	LACTEL Greek Style Yogurt Honey Yuzu	470g
33	LACTEL Greek Style Yogurt Mulberry & Blackberry	470g
34	LACTEL Natural Set Yogurt	470g
35	LACTEL Natural Set Yogurt	1.4kg
36	LACTEL Vanilla Flavour Set Yogurt	470g
37	LACTEL Lemon Flavour Set Yogurt	470g
38	LACTEL Strawberry Flavour Set Yogurt	470g
39	LACTEL Natural Set Yogurt	130g
40	LACTEL Vanilla Flavour Set Yogurt	130g
41	LACTEL Lemon Flavor Set Yogurt	130g
42	LACTEL Strawberry Flavour Set Yogurt	130g
43	LACTEL UHT Choco Dessert	4x125g

	<table><tr><td>44</td><td>LACTEL UHT Vanilla Dessert</td><td>4x125g</td></tr><tr><td>45</td><td>LACTEL Temptation Yogurt Drink Natural</td><td>180g</td></tr><tr><td>46</td><td>LACTEL Temptation Yogurt Drink Passion Fruit</td><td>180g</td></tr><tr><td>47</td><td>LACTEL Temptation Yogurt Drink Strawberry</td><td>180g</td></tr><tr><td>48</td><td>LACTEL Temptation Yogurt Drink Natural</td><td>500g</td></tr><tr><td>49</td><td>LACTEL Temptation Yogurt Drink Passion Fruit</td><td>500g</td></tr><tr><td>50</td><td>LACTEL Temptation Yogurt Drink Strawberry</td><td>500g</td></tr><tr><td>51</td><td>LACTEL Kids Yogurt Strawberry</td><td>100g</td></tr><tr><td>52</td><td>LACTEL Kids Yogurt Vanilla</td><td>100g</td></tr><tr><td>53</td><td>LACTEL Kids Yogurt Banana</td><td>100g</td></tr></table>	44	LACTEL UHT Vanilla Dessert	4x125g	45	LACTEL Temptation Yogurt Drink Natural	180g	46	LACTEL Temptation Yogurt Drink Passion Fruit	180g	47	LACTEL Temptation Yogurt Drink Strawberry	180g	48	LACTEL Temptation Yogurt Drink Natural	500g	49	LACTEL Temptation Yogurt Drink Passion Fruit	500g	50	LACTEL Temptation Yogurt Drink Strawberry	500g	51	LACTEL Kids Yogurt Strawberry	100g	52	LACTEL Kids Yogurt Vanilla	100g	53	LACTEL Kids Yogurt Banana	100g
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Submission Method	<p>To participate in the Contest, the Participants must undertake the following three (3) simple steps:</p> <p>Step 1 - BUY</p> <p>Participants must purchase a minimum of RM15.00 worth of Lactel Products (Participating Product) in any pack size in a <u>single printed receipt</u> or <u>online receipt</u> during the Contest Period.</p> <p>Step 2 – ANSWER Answer the following question:</p> <p>“Lactel is the No.1 yogurt & yogurt drink in Malaysia.” True or False”.</p> <p>*Only correct answers will be accepted as valid entries.</p> <p>Step 3 – SUBMIT</p> <p>Snap a picture of the receipt and ensure that the details of the Participating Products, receipt number, price, outlet name and the date of purchase is clearly visible and not blurry (“Proof of Purchase”).</p> <p>Submit the answer in Step 2 together with a purchase receipt image (Proof of Purchase within the Contest Period) to (010) 447 1830 via WhatsApp in the following format (“Submit”):</p> <p>TRUE or FALSE <space> full name as per IC<space>MyKad/ MyPR number</p>																														
Submission Deadline	All Submissions must be received by the Organiser on or before 23:59:59 on 16 October 2022. Any Submission received after the Contest Period will not be accepted and entertained.																														
Winners Selection Criteria & Process	<p>Terms of Submission</p> <ul style="list-style-type: none">• All photos of the Proof of Purchase submitted shall be clear;• The date of receipt and Submission must be within the Contest Period;																														

- Participants must purchase at least RM15.00 worth of Lactel Products (Participating Products) in a single receipt from any store in Malaysia;
- Each Proof of Purchase is eligible for one (1) Submission only;
- The use of the same Proof of Purchase for subsequent Submission will not be accepted;
- Each Participant must answer the given question correctly;
- Any form of alteration or tampering of the receipt (whether on the store name, item(s) purchased, prices and transaction date or otherwise) will not be accepted;
- Handwritten receipt, purchase order and delivery note will not be accepted; and
- Online receipts in Malaysia are accepted. These online receipts must contain the receipt number and name and/ or logo of the online store.

Acceptance of Entries

Each submission with the correct answer and a valid Proof of Purchase (RM15.00 purchase of Lactel Products) will be assigned a serial number and it will be counted as one (1) eligible entry (“Entry”).

a. Selection of Weekly Prizes Winners

For the Weekly Winners selection process, the Organiser will tabulate the total number of eligible Entries received in each week. Assuming the total Entries for a particular Contest Week is 793, the Organiser will compute and shortlist the winners based on the below example:

For eg. Total number of eligible Entries for the Contest Week will be divided by 90 (the number of Prizes per week) as follows:

$$= 793 \div 90$$

$$= 8.8$$

The number 8.8 will be rounded down to the nearest lower whole number (i.e. 8). Winners will be selected based on successive serial numbers with a constant equal to 8.

The Weekly Winner will be selected based on a sequential serial number equal to 8. A total of ninety (90) Entries containing the following serial numbers will be selected to win the Weekly Prize: RM100 Cash: 8*, 16*, 24*, 32*, 40* and so on. (*calculation example: 8, 8+8 = 16, 16+8 = 24).

b. Selection of Three (3) Main Prize Winners

For the winner selection process of the Main Prizes: Grand Prize, 2nd Prize and 3rd Prize, the Organiser will tabulate all the eligible entries based on the calculation illustrated below:

For eg. Total number of eligible Entries received within the Contest Period is 5,990.

The total number of entries will be divided into 3 (the number of Main Prizes of the Contest) as follows:

$$= 5,990 \div 3$$

	<p>= 1,996.7</p> <p>If the tabulation carried out by the Organiser gives rise to a constant number containing a decimal value, the constant number will be round down to the nearest whole number.</p> <p>The Main Prize Winners will be selected based on a 1,996.7 serial number sequence equivalent to 1,996.</p> <p>The serial numbers 1,996*, 3,992* and 5,988* will be selected to win:</p> <ul style="list-style-type: none"> • serial no. 1,996* wins Grand Prize: RM8,000 Travel Voucher to One&Only Desaru Coast • serial no. 3,992* wins 2nd Prize: RM5,000 Travel Voucher to The St. Regis Langkawi • serial no. 5,988* wins 3rd Prize: RM3,000 Travel Voucher to Shangri-La Tanjung Aru, Kota Kinabalu <p><u>Winners Notification & Announcement</u></p> <p>Winners shall be notified via WhatsApp (“Notification”) to the respective contact numbers from which the Organiser received from the respective Submission and/or announced at the following website: https://www.lactel.com.my/events (“Announcement”).</p> <p><u>Eliminated Winners</u></p> <p>The Organiser shall not be held liable in the event the winner cannot be contacted for whatever reasons (“Eliminated Winner”). In such event, the Submission with the serial number immediately subsequent to the serial number of the Eliminated Winner shall be automatically become the winner. As an example, in the case of Weekly Prize, the Submission with the serial number 2,053 will become the winner if the Submission with the serial number 2,052 cannot be contacted or fails to answer the question correctly.</p>
Contest Prizes	<p>Total Contest Prizes:</p> <ol style="list-style-type: none"> 1. Three (3) Main Prizes: <ul style="list-style-type: none"> • 1 x Grand Prize: RM8,000 Travel Voucher to One&Only Desaru Coast • 1 x 2nd Prize: RM5,000 Travel Voucher to The St. Regis Langkawi • 1 x 3rd Prize: RM3,000 Travel Voucher to Shangri-La Tanjung Aru, K. Kinabalu 2. Seven hundred and twenty (720) Weekly Prizes: RM100 Cash <p>Regardless of the number of entries submitted, each Participant is only eligible to win a maximum of one (1) Contest Main Prize only and a maximum of two (2) Weekly Prizes during the Contest period.</p>
Usage and Validity of the Travel Vouchers	<ol style="list-style-type: none"> 1. The Travel Vouchers (Apple Travel Vouchers) will be issued by Apple Vacations & Conventions Sdn Bhd. 2. Each printed Travel Voucher is serialised and only valid for the hotel location specified in each voucher and it cannot be changed to any another hotel or location in Malaysia.

	<ol style="list-style-type: none"> 3. Travel Voucher is valid for one (1) year from the date of issuance. 4. Travel Voucher is not transferable or exchangeable for cash. 5. A Winner may only book for air travel, hotel accommodations, food & beverage & other services for the hotel destination printed and/or listed in their travel voucher. 6. Should the total Voucher booking amount is greater than the Travel Voucher value, the winner shall pay the difference. 7. No payment will be made to the Winner should the total Voucher booking value is less than the Travel Voucher value
Prize Claim/Delivery Date	All prizes will be processed for delivery after four (4) weeks from the end of the Contest Period. In the event that any winner does not receive the delivery of the prize for any reason whatsoever within reasonable time from Notification or Announcement, the prizes must be claimed by such winner, in writing to the Organiser within three (3) months from the date of such announcement or notification whichever is earlier, failing which to claim the prize, the Organiser shall have the right to deal with the unclaimed prize in any manner the Organiser thinks fit.

This Schedule of Terms of Participation should be read in conjunction with the Terms of Participation enclosed in this document, our privacy notice enclosed in this document and the Privacy policy which can be found on the website <https://www.lactel.com.my/privacy-policy/> (in its entirety "Terms and Conditions") and will apply to all participants participating in this Contest (hereinafter referred to as "Participants", "Participants"). By participating in this Contest, you the Participant is deemed to have read and agreed to the Terms and Conditions and the processing of his / her Personal data Information as set out in both, our privacy notice and the Privacy Policy on the website.

B: Conditions of Entry

1. Introduction

- 1.1 These conditions of entry must be read in conjunction with the Schedule of Conditions of Entry, collectively be referred to as the "**Terms and Conditions**", and apply and be binding on all participants (and where applicable and binding, including parents/guardians of participants, in the case of a minor participant (i.e. under the age of eighteen (18)) who participate in this Contest (hereinafter referred to as "**Participants**", "**Participant**", "**You**", "**you**", "**your**"). If there is any discrepancy between the Conditions of Entry and the Schedule of Conditions of Entry, the Schedule of Conditions of Entry shall prevail. Each term of the Conditions of Participation and the Schedule of Conditions of Participation in capital letters unless otherwise stated in these Terms and Conditions shall have the meaning defined for such terms in the Schedule of Conditions of Participation. If there are uncertainties, and discrepancies, the Organiser reserves the right to decide, clarify, assert and/or determine the most accurate definition of such uncertainties and discrepancies.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the new Terms and Conditions.

- 1.3 The Organiser reserves the right at its discretion, without giving any prior notice, and without incurring any liability to any party whatsoever, at any time to change the Terms and Conditions including changing the Contest Period, making replacement of the Contest Grand Prize, cancelling, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest signifies their acceptance of the Terms and Conditions (as amended).

2. Contest Entries

- 2.1 By submitting an entry to the Contest, Participants are deemed to have read, understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Contest, including but without limitation to telecommunications, network, Short Messaging Services (SMS), postal, courier and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Contest shall be solely borne by the Participant.
- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, e-mail failure or technical problems related to the Participants' account or traffic congestion on the internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Contest and submitting any personal information.
- 7.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Contest including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years, if applicable

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Contest:

- (a) Employees of the Organiser and its related companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agents and contractors associated with the Contest and their immediate family members (spouse, children, parents, siblings, and their spouses).

5. Representations and Warranties

The participants give a warranty and guarantee to the Organiser that:-

- (a) he/she has met all the eligibility criteria to participate in the Contest;
- (b) he/she will submit evidence when requested by the Organiser including for (but not limited to) the purpose of identity verification for the Contest; and
- (c) all statements (available or required) submitted by Participants to the Organiser are true, correct, accurate and complete for the purposes of the Contest.

6. Disqualification

6.1 The following entries will be disqualified:

- (a) entries that are unclear, incomplete, forms received in duplicate and/or duplicate copies, in duplicate form, copies, entries that are illegible or incorrect; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations in force.

6.2 In addition, the Organiser reserves the right to disqualify any Participant that:

- (a) undermines, has or attempted to undermine the operation of the Contest by bribery, fraud, dishonesty or deception; and/or
- (b) is not eligible or unable to provide proof of eligibility to participate in the Contest for verification by Organiser when requested.

6.3 In the event of a disqualification after a prize has been awarded, the Organiser reserves the right to demand for the return of the prize or payment of the same value from the disqualified Participant.

7. Prizes

7.1 The Organiser, its agents, sponsors and their representatives shall have no liability to any Participant who fails to claim the prize(s) in accordance with the prize claim/delivery date in any respect whatsoever. The Organiser reserves the right to determine the prize management for unclaimed prizes.

7.2 Should the Malaysian government issues restrictions on interstate travel or issues a Movement Control Order (MCO) or Conditional Movement Control Order (CMCO) restrictions, or in the event of another Covid-19 outbreak or SARS or any other kinds of epidemic or disease in Malaysia that may directly/ indirectly affect this Contest or in the event of an outbreak of war, hostilities, insurgencies, terrorism, civil commotions, riots, strikes, lockouts or any other circumstances beyond the reasonable control of the Organiser, the Organiser shall have no liability to provide the prize. Awarding of an alternative prize is at the Organiser's absolute discretion.

7.3 In the event any of the Contest Prizes are not available, the Organiser reserves the right to replace the contest prize with another prize of equivalent value.

- 7.4 Weekly Winners of the RM100 cash must provide their bank account details. The Organiser only will credit to the account provided by the eligible Winners. The Organiser will not be responsible for any losses incurred due to inaccurate information provided by the Winners.
- 7.5 Prizes are strictly non-transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 7.6 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a prize shall be the responsibility of the winner.
- 7.7 All prizes must be taken according to and may be subject to the Terms and Conditions of the Organiser, its agent, sponsor or third party providing the prizes.
- 7.8 Prize(s) are given out on an “as it is” basis. The prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the prize to the fullest extent permitted by law.
- 7.9 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 7.10 If a Participant is under the age of eighteen (18) years and is declared a prize winner, the Participant must be accompanied by their parents/legal guardians throughout the prize giving ceremony.

8. Publicity

The Organiser may use (and Participants are deemed to have agreed to) Participant’s entries including but not limited to videos, photographs, drawings, text, and any other content or information submitted for Contest purposes (collectively referred to as “Materials”), and the Participant’s name, and/or the like, for the purpose of advertising, publicity and Contest of any of the Organiser’s goods, for an unlimited period in Malaysia or worldwide without any compensation, and on any media platform. Participants must do all things necessary for this purpose if requested by the Organiser.

9. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Contest and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

10. Indemnity

Each Participant agrees to indemnify, release and not be liable to the Organiser and its holding companies, subsidiaries or related companies (“**Organizing Group**”) as provided in the Companies Act 2016 with absolutely nothing, its directors, officers, employees, agents, sponsors and/or representatives from any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising out of or incurred as a result of a Participant's participation in the Contest, acceptance of any prizes, and/or use of the Participant's participation and/or affiliation or association thereof with this Contest or a breach of the Terms and Conditions.

11. Limitation of Liability

- 11.1 The Participant's participation in the Contest shall be at the Participant's own risk.
- 11.2 The Organiser, the Organising Group, its directors, officers, staff, agents, sponsors and/or their representatives shall not be responsible and shall not be liable for any Participant including in relation to any loss or damage etc. incurred, including but not limited to losses indirectly or consequentially, or for personal injury incurred or suffered by the Participant arising out of or in connection with the Participant's participation in this Contest, as well as the Contest and/or the use of any prizes won by the Participant.

12. General

- 12.1 The Organiser, its agents, sponsors and/or their representatives shall not be responsible and shall not be liable for the discharge of any of their obligations in relation to the Contest and the Terms and Conditions where their failure to do so is due to circumstances beyond their control and cannot be held liable. to compensate the Participant in any way whatsoever in such circumstances.
- 12.2 Any names, trademarks or logos used and/or reproduced in any materials (including marketing and Contest materials) in connection with this Contest, which includes all the prizes given to the winners of the Contest, are the properties of their respective owners. This Contest and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, such owners are not part of the Group.
- 12.3 The Participant is not entitled to assign or transfer any rights or subcontract any of the obligations contained in these Terms and Conditions. The Organiser reserves the right to assign or license all or any part of its rights to any third party as may be determined by the Organiser.
- 12.4 The invalidity, illegality or unenforceability of any Terms and Conditions hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Contest.
- 12.5 Where the Terms and Conditions of the Contest is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 12.6 The Terms and Conditions of the Contest shall be construed, governed and interpreted in accordance with the laws of Malaysia.

13. Privacy Notice

- 13.1 To ensure compliance with any laws relating to the protection of personal information including but not limited to the Personal Data Protection Act 2010 (PDPA) (may be amended from time to time), Participant's information in respect of personal data submitted to the Organiser will collected, stored, maintained, processed, used or operated solely for the Contest and transactions thereunder and will comply with applicable personal data protection laws and/or APDP and Participants are deemed to have agreed.
- 13.2 By participating in any of our Contests, you the Participant have agreed to Lactalis Trading Malaysia Sdn Bhd and any companies of the Organizing Group and service providers, agents

and contractors who provide administrative and business support to us and act on behalf of we ("Third Appointing Parties") (collectively "Organiser" or "we") process your Participant's personal information submitted in the entry/ online form for the purpose of any of our Contests. This includes disclosing your Participant's name to the public when the Participant become a winner in a contest or participate in our events by publishing the name, photographs and other personal information of the Participant without compensation for advertising and publicity purposes.

- 13.3 The Organiser may also use the Participant's personal information for the purpose of contacting and sending information or marketing materials and the Contest about our products, services, samples, any Contests, events or contests organized by the Organiser. The Participant must state their choice during submission should the Participant consents to the use of your personal information for the purposes of this Clause 13.2
- 13.4 In the event that you agree to share and disclose personal information of a person whom you intend to refer to the Organiser, you acknowledge that you have obtained the consent of that person to share and disclose his/her personal information to us and to being contacted by us.
- 13.5 In respect of minors or individuals who are not legally competent to give consent, the Participant confirms that they have appointed the Organiser to act for them and, to consent on their behalf to the processing of their personal information in accordance with this privacy notice.
- 13.6 At times, the Organiser may retain Authorised Third Parties to process the Participant's personal information. All such Authorised Third Parties are contractually bound to take reasonable measures to keep information secure and not to use the Participant's personal information in any way other than those which is specified here and in the prevailing applicable privacy policy.
- 13.7 The Organiser is a global company and the personal information may be transferred across borders. The Organiser will ensure that the country Participant's data is transferred to has a similar or equivalent personal information protection laws in place, as set out in the prevailing applicable privacy policy.
- 13.8 To the extent that the applicable law allows, the Participant have the right to request for access to, request for a copy of, request to update or correct, your personal information held by us.

All your written requests and/or queries should be addressed to:

- a) Social media:
Facebook: <https://www.facebook.com/LactelMalaysia/>
Instagram: <https://www.instagram.com/lactelmy/> or
- b) Web: <https://lactel.com.my/contact-us/> or
- c) Toll-Free call at 1-800-88-6288

- 13.9 Please note that the Organiser requires the Participant's personal information in order to process the participation in any Contest organised by us without which we will not be able to process your application.

13.10 We reserve the right to update and amend this privacy notice or our privacy policy at <https://www.lactel.com.my/privacy-policy/> from time to time.

13.11 We may require the Participants to submit their sensitive personal information of you (such as data relating to the physical or mental health of the Participants should they participate in any of our Contests. We will only use the Participants' sensitive personal information for the purposes of our particular Contests and for advising the Participant on the appropriate product to meet the current level of health and lifestyle of the Participant.

The Participant have the option, at any time, not to provide such sensitive personal information or to revoke the Participant's consent to us to process your sensitive personal information. However, failure to submit this sensitive personal information or revocation of the Participant's permission to process the Participant's sensitive personal information submitted, will likely result in us not being able to process the Participant's contest entry.

14. **Anti-Corruption**

Participants will always comply with all applicable laws, regulations, rules, codes of practice and standards including but not limited to the Malaysian Anti -Corruption Commission Act 2009 (“**MACC**”). Entrants' eligibility for this Contest will be disqualified if entrants fail to comply with the legislation in accordance with clause 6. In addition, the Organiser reserves the right to reject and not entertain entries submitted by Participants who fail to comply with anti-corruption legislation for contests and/or other events organized by Organisers in the future.